

Managing Hospitality Human Resources Fifth Edition

Career Opportunities in the Travel Industry Judy Colbert 2009

International Hotel Management Chuck Y. Gee 1994

Leadership and Management in the Hospitality Industry Robert H. Woods 2002

Hospitality Facilities Management and Design David M. Stipanuk 2002

Human Resources Management Robert H. Woods 1997-01-01

Managing Housekeeping Operations Margaret M. Kappa 1997

Hotel Asset Management Paul Beals 2004

Convention Management and Service Milton T. Astroff 2002 "This best-selling textbook provides students with the most current and comprehensive coverage of the convention industry. Students receive a comprehensive look at conventions and meetings marketing and learn how to successfully sell to groups and how to service their business after the sale."--Google Books viewed July 27, 2021

Managing Hospitality Human Resources (AHLEI) Robert H. Woods 2013-04-23 This is the eBook of the printed book and may not include any media, website access codes, or print supplements that may come packaged with the bound book. Hospitality is a people industry, and this textbook will teach readers how to manage the important human resources who provide services within a hospitality operation. They'll learn how to fulfill the requirements of U.S. employment and workplace laws, and discover the latest strategies for attracting employees, minimizing turnover, and maximizing productivity. Topics include: The impact of the post-recession economy on recruiting, selection, retention, and turnover How companies use social media to learn about job applicants The role of technology in performance appraisals The latest trends in effective incentive programs and industry benefits The changing face of unions and new trends in organizing and collective bargaining Social responsibility and sustainability measures, including

what companies are doing (and not doing) right

Human Resources Management in the Hospitality Industry David K. Hayes 2009 This book approaches hospitality human resource (HR) management as a decision-making practice that affects the performance, quality, and legal compliance of the hospitality business as a whole. Beginning with a foundation in the hospitality industry, employment law, and HR policies, the coverage includes recruitment, training, compensation, performance appraisal, environmental and safety concerns, ethics and social responsibility, and special issues. Throughout the book, *Human Resources Management in the Hospitality Industry* focuses on the unique HR dilemmas you face in the hospitality industry.

Managing Hospitality Human Resources Robert H. Woods 2022

Journal of Hospitality & Tourism Education 2002

Managing Hospitality Human Resources 3G E-learning LLC 2023

The Lodging and Food Service Industry Gerald W. Lattin 2002

Fundamentals of Destination Management and Marketing Rich Harrill 2005 Published under the sponsorship of the Destination Marketing Association International as an indispensable resource for travel professionals and a learning tool for students, this textbook is the first comprehensive guide covering basic functions of the contemporary convention and visitors bureau. Students will learn how destination management organizations depend on intertwined relationships involving hosts and guests, and suppliers and consumers, as well as complex networks of residents, government officials, and CVB leaders and employees.

Managing Hospitality Human Resources Robert H. Woods 1992 Provides guidelines for industry managers, supervisors, executives, and students in human resources management in hospitality. Part I examines employment laws, planning, and staffing and supplies guidelines for complying with new laws. Part II gives information on development

activities such as training and evaluation, and Part III focuses on compensation and labor issues. Part IV considers safety, discipline, and ethical concerns. Each chapter contains key terms, review questions, Internet sites, and case studies. This second edition addresses recent changes in the field. Published by the Educational Institute of the American Hotel and Motel Association. Annotation copyrighted by Book News, Inc., Portland, OR

Talent Management in Hospitality and Tourism Susan Horner
2017-02-10 Recruiting and retaining happy and well trained staff is key to the success of all customer-facing businesses. This book is the first to explore on this important topic from an individual and personal perspective rather than a company perspective.

Hospitality Today Rocco M. Angelo 2004
The Essential Performance Review Handbook Sharon Armstrong
2010-01-01 The Essential Performance Review Handbook will help you understand why performance reviews serve as an important business tool; motivate personnel and increase productivity; help achieve your company goals; improve manager-employee communication; and reduce your risk of legal liability.

Ethics in the Hospitality and Tourism Industry Karen Lieberman
2005

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